# **BRENT LEVI**

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 ♀ Savannah, GA (Open to Relocation & Remote Roles)

## **SUMMARY**

Strategic, data-driven marketing consultant with deep expertise in digital marketing maturity, digital campaign performance, and marketing technology implementations, I have a track record of leveraging the tools at my disposal to the fullest extent of their capabilities to deliver customer-centric strategies that are efficient to manage and produce measurable revenue returns. This expertise has manifested itself in several ways-including defining and leading the digital strategy for a Top 5 healthcare system, delivering \$22M in incremental revenue gains for an industry-leading financial accreditation institution, and a successful Marketo rollout to a global F500 financial institution.

## **AREAS OF EXPERTISE**

Data-Driven Marketing Strategy		<b>Customer Journey Mapping</b>		Marketing Technolog	y Customer Research & Analysis
Marketing Operations	B2B + B2C + B2B2C Marketing		Digita	al Marketing Strategy	Marketing Measurement & Analysis

## **PROFESSIONAL EXPERIENCE**

## Director, Strategy

#### **Fathom**

Marketing Agency / Team Leadership Role / Lead Enterprise Consultant Role

- Designed and led the implementation of client strategies that resulted in a 19:1 MROI for client through acquisition retention and upsell efforts and \$22M in attributable revenue for client through a customer retention strategy.
- Consulted senior and executive client leadership on identifying market opportunities defining strategic path and demonstrating impact through MROI.
- Spearheaded build out of Digital Strategy Team to support \$10M+ per year in billable revenue. Areas of focus included defining strategic and
  operational approach, team structure, coaching and developing talent, hiring/training additional talent, client staffing model, compensation
  packages, serving as the point of escalation for internal/external needs.

## Sr. Consultant (Strategy Lead)

#### Fathom

Marketing Agency / Lead Enterprise Consultant Role

- Partnered with and consulted client executive (c-suite) stakeholders to define and deliver marketing strategies and measurement plans aligned with marketing and business goals.
- Through strategic collaboration, my personal account portfolio grew from \$360k/year to \$3.4M/year over the course of three years by expanding Fathom's share of wallet.
- Led strategy for client team of 20+ marketing strategists, data scientists, and creatives. Grew account revenue to the agency from \$30k/MRR to \$90k/MRR through business line expansion, in partnership with Fathom Account Director.
- Conducted marketing impact analysis demonstrating 13% growth in client's retention rates.

#### VP, Marketing Automation

#### **Northern Trust**

In-House Product Owner / Agency Management

- Global Marketo owner, responsible for overall system architecture, design, and roadmap based on business requirements, marketing objectives, and allocated resources.
- Consulted business unit leaders on strategic advancement opportunities within their marketing automation strategies.
- Led training program for a global team of 50+ users with topics ranging from digital marketing basics, to technical platform usage.
- · Trained team of "power users" and business leads to elevate internal expertise and reduce the strain on central marketing team.
- Managed agency resources to support system architecture, digital strategy, deliverable execution, and training delivery.

## Business Analyst, Consultant

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iii 10/2017 - 05/2018 ♀ Chicago

Contract Role (at Northern Trust)

- Rightsized requirements gathering to reduce cost/timeline overruns for a global martech implementation.
- · Served as the liaison on technical design between business stakeholders and system architects.
- Drove buy-in from decision-makers by bridging the gap between business needs, technical capabilities, and budget/resource limitations.

## **PROFESSIONAL EXPERIENCE**

## Sr. Manager, Digital Marketing

**Strike Social** 

iii 09/2016 - 10/2017 ♀ Chicago

In-House Marketing Lead / Agency Management / No. 17 Inc 500 Fastest Growing Private Companies (2017)

- Led the strategy of all digital channels, guiding internal and freelance resources to execute various tactics.
   Built out lead generation pipeline, acting as the primary liaison with the CRO to assist in meeting the sales team's growth targets.
- Grew website traffic by 300% and established lead generation and MQL measurement.

## Lead Strategist

Fathom

Marketing Agency / Team Leadership Role

- · Spearheaded the build out of the agency's Marketo services offering, including serving as the primary consultant and team lead.
- · Won Marketo "Agency of the Year" in 2016 as a recognition of our client impact.
- Prior Roles: Specialist (05/14 03/15), Strategist (03/15 10/15).

## Marketing Specialist

**The Office Connection** 

**=** 08/2012 - 05/2014

## **AWARDS**

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## Strategy of the Year

2020 / Fathom

Recognizing a strategy's impact on client revenue.



#### **Fathomer of the Year**

2020 / Fathom

Recognizing agency and client impact.



#### Skillbuilder of the Year

2022 / Fathom

Recognizing impact on team members' growth.



#### Measure & Maximize

2022 / Fathom

Recognizing outstanding client business impact and measurement model.

## **TOOL & TECHNICAL EXPERIENCE**

**Analytics** 

Google Analytics Adobe Analytics Invoca Conversation Analytics Google Data Studio/Looker

Marketing Tools

Marketo (Certified Expert + Consultant) Pardot HubSpot Salesforce CRM Google Ads LinkedIn Ads

Facebook Ads AdRoll

Other Tools

Zapier StackerHQ AirTable Microsoft Office (Excel PPT Word) Adobe Photoshop Google Scripts

HTML/CSS SQL (Basic/Working Knowledge) Power Query M (Basic/Working Knowledge)

## **EDUCATION**

#### **B.A. Integrated Marketing Communications**

**Roosevelt University** 

**=** 2014